

# METRICS

5 LEVELS TO GAUGE YOUR ORGANIZATION'S READINESS TO RESPOND

Envisage Technologies' Readiness Maturity Model helps public safety organizations understand their preparedness for whatever may be thrown their way. The full model serves to evaluate the current ability to respond quickly and effectively in crisis situations—as well as guide continuous improvement.

**Metrics** is just one critical area encompassed by the model. Reaching mission outcomes requires adequate goal-setting, measurement, and reporting to ensure that you're getting the results you need.

## 5 LEVELS TO GAUGE YOUR ORGANIZATION'S READINESS TO RESPOND

### 05. REAL-TIME ADAPTIVE KPIS

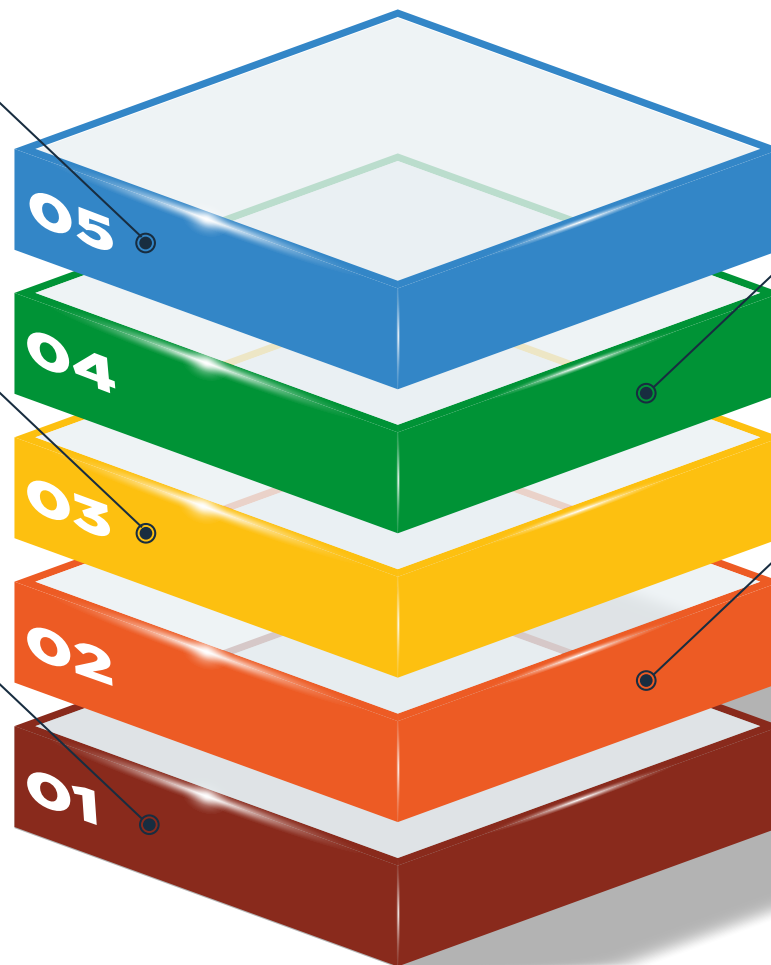
You make agile, informed decisions—in real time—based on the insights your system provides.

### 03. INTEGRATED PROCESS-BASED GOALS

You have an integrated process for tracking information from many sources.

### 01. NO PROACTIVE SUCCESS METRICS

You don't have defined goals; you review performance retroactively.



### 04. COLLABORATIVE KPIS

You work from goals and performance markers that span the organization as a whole.

### 02. INTERNAL, SILOED GOALS

You track certain information on paper and have other information in different systems.

WANT TO KNOW HOW YOUR ORGANIZATION STACKS UP OVERALL?

ASSESS YOUR READINESS: [ENVISAGENOW.COM/READINESS-ASSESSMENT](https://envisagenow.com/readiness-assessment)